



CCS LEEDS

NETWORK SOLUTIONS

CCS (Leeds) Ltd



Leased Line Solutions



CentOS



Postal
Address

Unit A | Seacroft Trade Park | Coal Road | Leeds
postcode: LS14 2AQ | phone: (0)113 294 66 99
website: www.ccsleeds.co.uk



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Leased Line Internet

Our leased line services are provided with fully managed hardware, are pro-actively monitored at ten second intervals and transparently reported in real time in our customer portal, providing latency, availability and utilisation figures and a record of events (loss of service, high response times etc). We also operate UK based 24x7 helpdesks should you need to talk to us about the service or indeed to discuss a non-automatically reported issue.

CCS benefit from operating two London Point of Presence locations, the core of the Internet in the UK, based in Telehouse Europe East and Telehouse Europe North, and take Worldwide IP Connectivity from Sprint, NTT, Global Crossing, Cogent Communications and Level(3) at a minimum of 1Gb/s providing a blended mix of the best routes to destination and removing reliance on a single carrier at the core of our network. CCS encompass private peering and interconnect arrangements with all mainstream ISPs (BT, Be Unlimited, Virgin Media, JaNET etc) and many larger commercial organisations such as Microsoft, BBC, Google, Last.FM and Virgin Radio and benefit from approximately 145,000 of the Internets' total 334,000 routes on private/direct peering arrangements again at a minimum of 1Gb/s and in some cases 10Gb/s connections.

CCS imposes no restrictions on the data transmitted over our Leased Lines, and are full RIPE members, allowing us to provide IP Addressing as required. Should you be in possession of your own IP addresses, or a Provider Independent range, or indeed your own Autonomous System Number, we are pleased to announce these for you, and can provide BGP routing if required, all of course at no additional charge.



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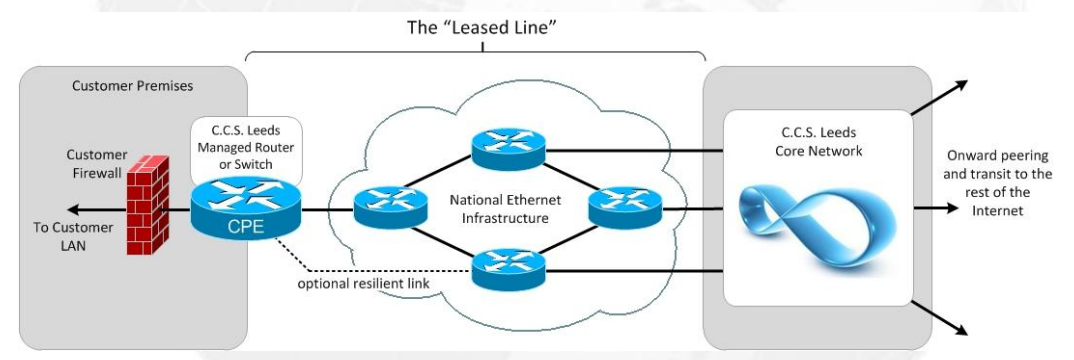
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CCS Leeds Ltd are proud in wholly owning our network and infrastructure, and when comparing quotations, I would urge you to ensure the organisation(s) in consideration are in full control of the product they are marketing, and are not merely an agent for a carrier, or Virtual Network Operator. This can of course make a dramatic difference to the true level of service you receive for example in the event you cannot reach a destination on the internet or are experiencing other routing issues. In such a situation you would call us directly, and speak to a network engineer in control of the systems and services, rather than a reselling agent who can assist in no other way than raising a ticket to the carrier.

Leased Line
Internet

Our Network



The service is of course backed by a comprehensive Service Level Agreement, a copy of which is available on request for inspection.



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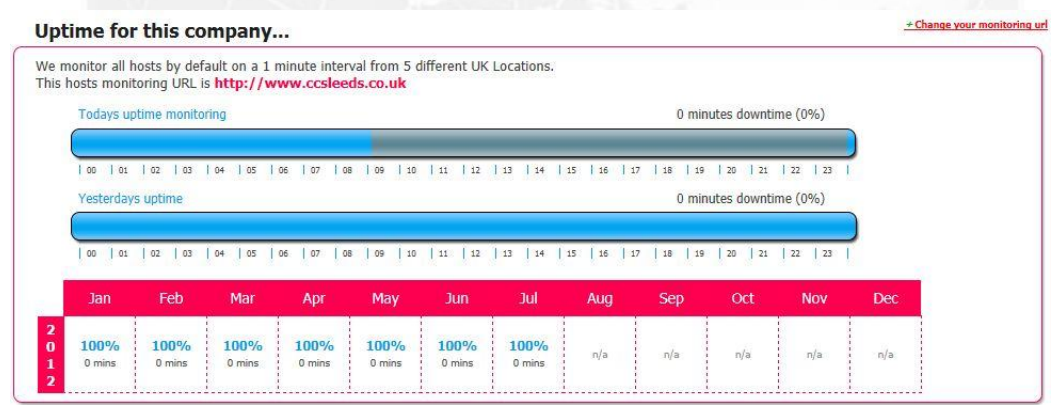
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Performance Statistics

Believe it or not, as an ISP with a reputation to maintain, we are constantly monitored by external companies so as to assess our performance and act as a comparison against other ISPs, which in turn gives potential clients a good guide as to who they should be placing their business with.

These external companies monitor our uptime. What this means is the availability, on the internet, of one of our resources. For example, our own website is held on a server in our data centre. This website is monitored for its availability by a site called Web Host Chat, a premier internet forum for internet service providers. Their availability report, states that we have 100% 'uptime' for all of 2012 to date. Here is a screen shot;



Additionally, [WebHostingStuff](#) reports that we have 99.99% uptime with a slight blip in March 2012 (actually due to a planned network upgrade and only for a very short time).



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What all of this proves is not only that our website hosting servers are up and available, but that also the external connectivity into our Data Centre is also very resilient, which in turn means that any of our clients who have colocation services can be rest assured that their servers are always available.

CCS (Leeds) Ltd prides ourselves in always giving the very best technical advice when it comes to leased lines or indeed, any of our products. Why not give us a call to discuss your requirements today?



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